

CRUISE TERMINAL INFORMATION

Overseas Passenger Terminal



ADDRESS

Overseas Passenger Terminal
Circular Quay, Sydney

GETTING THERE

Entry to the terminal is off George Street onto Argyle Street, Circular Quay.

[Click here to view our INTERACTIVE MAP – Circular Quay](#)

While a cruise vessel is in port, passenger set down and pick up is available in the terminal precinct but parking is **NOT** allowed on-site.

Circular Quay train and ferry platforms are a two minute walk to the terminal. [Click here](#) for information relating to City Rail and Harbour City Ferries (Sydney Ferries).

ARRIVING AND DEPARTING

Arriving passengers will need to reclaim their luggage and then clear customs and immigration before exiting the terminal. It is a short walk to public transport (refer links above) or why not catch a taxi at the on-site taxi rank. There is also a designated pick up bay for private vehicles which will assist you in exiting the precinct.

Departing passengers should refer to their itinerary regarding what time they need to be present at the terminal for check-in as times do vary.

Bag drop facilities are available on the forecourt for the majority of ships from 9.30am. Check with your booking agent if you need to utilise this facility.

Only travelling passengers with valid tickets will be allowed to enter the terminal.

TERMINAL FACILITIES

Terminal facilities include:

- passenger lifts
- escalators
- wheelchair access
- toilets
- ATM
- on-site restaurant vendors where light snacks are available. Why not treat yourself to some of the finest food in Sydney! See below for more information regarding your food options at the Overseas Passenger Terminal:
 - Peter Doyle's @ the Quay – doyleatthequay.com.au
 - Quay Restaurant – quay.com.au
 - Yuki's at the Quay – yukis.com.au
 - Cruise Bar Restaurant & Events – cruisebar.com.au
 - Wildfire – wildfiresydney.com
 - Oceanroom – oceanroomsydney.com

There is no short or long term parking available on-site. There is also no foreign exchange or post office on-site; however, both facilities are only a short walk away.

Passengers should also be aware that there is no Duty Free available for purchase in the terminal.

All further queries regarding your trip should be directed to your booking agent.

CUSTOMS AND IMMIGRATION

International cruise voyage – all passengers departing on an international cruise voyage need to complete an outbound passenger card as well as a health card questionnaire. Both documents will be made available to you once inside the terminal.

Domestic cruise voyage – all passengers departing on a domestic cruise voyage need to complete a health questionnaire card which will be made available to you once inside the terminal. There is no requirement to complete an outbound passenger card.

TOURIST REFUND SCHEME (TRS)

A TRS desk is available in both terminals on international cruises. TRS enables you to claim a refund for the Goods and Services Tax (GST) and Wine Equalisation Tax (WET) that you paid on goods you have purchased in Australia. You can claim the TRS from Customs at embarkation after you have checked in.

WHEELCHAIR ACCESS

Both the Overseas Passenger Terminal and Barangaroo Wharf 5 terminal have wheelchair accessibility to the terminal and to the ship.

THINGS TO BRING

- International cruise – individual passport with a validity of at least six months.
- Domestic cruise – Government agency issued Photo ID.
- You're booking itinerary is required for all cruises.
- If you take regular medication ensure that you have sufficient supplies to last the length of your holiday. It is also wise to consider taking a couple of days extra supply in case of unforeseen changes in your plans.

WHAT NOT TO BRING

You are **NOT** permitted to bring any alcohol onboard for personal consumption.

Duty-free, tax-free and personal alcohol purchased onshore must be surrendered by passengers at embarkation or prior to boarding at any port.

All further queries regarding your trip should be directed to your booking agent.

USEFUL LINKS

NSW Transport Information <http://www.131500.com.au/>

Destination NSW <http://www.visitnsw.com/>

| ADDITIONAL INFORMATION | |
|---------------------------|--|
| Nearest train station | Circular Quay |
| Operating hours | The cruise terminal is accessible from 5.00am for those passengers disembarking the ship and 1 hour after departure of the ship, eg if vessel departs at 4.00pm, gates will close at 5.00pm. Please note that during this time the terminal remains a restricted area and access will only be granted to those embarking on the departing cruise ship. |
| Car parking | No car parking available on-site, however a set down and pick up is available for private vehicles. Drivers need to remain in their car at all times. The precinct is controlled by security who will tow any private vehicle left unmanned. |
| Mini bus & taxi parking | Mini buses and taxis are allowed to enter the site on ship days to drop off and pick up passengers and have assigned designated bays for this process. |
| Coach parking | Coach transfers are organised through the cruise line and will be permitted a 15 minute pick up bay. The driver's arrival time will be coordinated by the cruise line. |
| Duty Free | Duty Free is not available in the terminal precinct but can be bought onboard the ship. There is a Customs Office on ship departure days where passengers can claim back on Duty Free goods over the prescribed value. |
| Café | Cruise Bar, which is adjacent to the terminal building, provides a coffee service. The Rocks shopping district is also in close proximity to the terminal. |
| Toilets | Female, male and disabled toilets are available on-site. |
| Foreign exchange or ATMs | A commonwealth bank ATM is on-site and a foreign exchange can be found at Circular Quay which is approximately a 5 minute walk from the terminal. |
| Passports | All guests departing on an international cruise need to bring their passport and booking itinerary. |
| Wheelchair assistance | Wheelchair assistance will be provided at the terminal through the shipping operator as long as a request has been made at the time of booking. |
| Baggage drop off | There is a baggage drop-off point from 9.30am, but passengers are not able to check-in until their allocated check-in time. Please see your itinerary for details. |
| Lost luggage | Any queries regarding lost or stolen luggage should be directed to your booking agent. |
| Public Wi-Fi or payphones | Not available. |

CRUISE TERMINAL INFORMATION

Barangaroo Wharf 5



ADDRESS

Wharf 5 Darling Harbour
Hickson Road, Sydney

GETTING THERE

Entry to the terminal is off Hickson Road at the Gate 5 entrance, Barangaroo.

[Click here to view our INTERACTIVE MAP – Darling Harbour \(Barangaroo Wharf 5\)](#)

Passenger set down and pick up is available in the terminal precinct and parking for those passengers with a valid itinerary is available on-site.

Wynyard bus and train interchange is a short seven minute walk from the terminal. [Click here](#) for information relating to Sydney Buses and City Rail.

ARRIVING AND DEPARTING

Arriving passengers will need to reclaim their luggage and then clear customs and immigration before exiting the terminal. It is a short walk to public transport (refer links above) or why not catch a taxi at the on-site taxi rank. There is also a designated pick up bay for private vehicles and access to short term car parking will assist you in exiting the precinct.

Departing passengers should refer to their itinerary regarding what time they need to be present at the terminal for check-in as times do vary.

Bag drop facilities are available for the majority of ships from 9.30am. Check with your booking agent if you need to utilise this facility.

The terminal is open to those people farewelling travelling passengers.

TERMINAL FACILITIES

Terminal facilities include:

- wheelchair access
- toilets
- a food and beverage kiosk
- on-site short term parking.

There is no ATM, post office or foreign exchange facilities on-site and passengers should also be aware that there is no Duty Free available for purchase in the terminal.

All further queries regarding your trip should be directed to your booking agent.

CUSTOMS AND IMMIGRATION

International cruise voyage – all passengers departing on an international cruise voyage need to complete an outbound passenger card as well as a health card questionnaire. Both documents will be made available to you once inside the terminal.

Domestic cruise voyage – all passengers departing on a domestic cruise voyage need to complete a health questionnaire card which will be made available to you once inside the terminal. There is no requirement to complete an outbound passenger card.

TOURIST REFUND SCHEME (TRS)

A TRS desk is available in both terminals on international cruises. TRS enables you to claim a refund for the Goods and Services Tax (GST) and Wine Equalisation Tax (WET) that you paid on goods you have purchased in Australia. You can claim the TRS from Customs at embarkation after you have checked in.

WHEELCHAIR ACCESS

Both the Overseas Passenger Terminal and Barangaroo Wharf 5 terminal have wheelchair accessibility to the terminal and to the ship.

THINGS TO BRING

- International cruise – individual passport with a validity of at least six months.
- Domestic cruise – Government agency issued Photo ID.
- You're booking itinerary is required for all cruises.
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WHAT NOT TO BRING

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All further queries regarding your trip should be directed to your booking agent.

USEFUL LINKS

NSW Transport Information <http://www.131500.com.au/>

Destination NSW <http://www.visitnsw.com/>

| ADDITIONAL INFORMATION | |
|------------------------------------|--|
| Nearest train station | Wynyard – take Kent Street exit |
| Operating hours | The cruise terminal is accessible from 5.00am for those passengers disembarking the ship and 1 hour after departure of the ship, eg if vessel departs at 4.00pm, gates will close at 5.00pm. |
| Car parking | Car parking for those who are dropping off or picking up a cruise passenger, is available on the day of the cruise ship's arrival or departure at no charge. Parking is short term only, there is no long term parking meaning a passenger cannot leave a car on-site for the duration of their cruise. No car parking on-site is allowed on non ship days and the site is controlled by security who will order the towing of any vehicle left on-site. |
| Mini bus & taxi parking | Mini buses and taxis are allowed to enter the site on ship days to drop off and pick up passengers and have assigned designated bays for this process. |
| Coach parking | Coach transfers are organised through the cruise line and will be permitted a 15 minute pick up bay. The driver's arrival time will be coordinated by the cruise line. |
| Duty Free | Duty Free is not available in the terminal precinct but can be bought onboard the ship. There is a Customs Office on ship departure days where passengers can claim back on Duty Free goods over the prescribed value. |
| Café | A café is available on-site in the check-in hall where food and beverages can be purchased. |
| Toilets | Female, male and disabled toilets are available on-site. |
| Foreign exchange or ATMs | There are no foreign exchange or ATMs on-site and any arrangements will need to be made prior to visiting the terminal. |
| Passports | All guests departing on an international cruise need to bring their passport and booking itinerary. |
| Wheelchair assistance | Wheelchair assistance will be provided at the terminal through the shipping operator as long as a request has been made at the time of booking. |
| Baggage drop off | There is a baggage drop-off point from 9.30am, but passengers are not able to check-in until their allocated check-in time. Please see your itinerary for details. |
| Lost luggage | Any queries regarding lost or stolen luggage should be directed to your booking agent. |
| Public Wi-Fi or payphones | Payphones are located inside the check-in hall. No Wi-Fi available. |